Guiding CLASSY Toward More Responsive Summaries

John M. Conroy Judith D. Schlesinger IDA/Center for Computing Sciences {conroy, judith}@super.org

Peter A. Rankel Dianne P. O'Leary University of Maryland {rankel@math, oleary@cs}.umd.edu

Abstract

We discuss changes and improvements in CLASSY for TAC 2010 along with a set of evaluation metrics. Results for both summarization and AESOP evaluation are given.

1 Introduction

The CLASSY (Clustering, Linguistics, and Statistics for Summarization Yield) team participated in both the summarization and summarization evaluation (AESOP) tasks.

We had two submissions in the update summarization task. In our ongoing effort to improve CLASSY, several significant enhancements were made this year. These were motivated either by the requirement to create more focused, "guided", summarizes than in previous years or by general system improvement suitable for any summarization task. Improvements included query term selection, sentence splitting and quotation mark handling, and using Nouveau-ROUGE to train and evaluate new ideas for update summaries. Additionally, we expanded our training data set by identifying additional clusters to use. These were modeled from the three NIST sample topic descriptions found.

For AESOP, we had four submissions. Our approach used a combination of features which included ROUGE scores, Nouveau-ROUGE scores for update summaries, and 7 newly defined linguistic features.

2 Guided Summarization with CLASSY 2010

CLASSY 2010 retains a similar structure to previous versions:

- 1. Data preparation.
- 2. Query term selection from the topic descriptions.

- 3. Signature term computation for each of the document sets.
- 4. Sentence scoring using the approximate oracle.
- 5. (For update summaries) Projection of term-sentence matrices against the base summary to reduce duplication of content.
- 6. Redundancy removal and sentence selection.

Two major changes were made for TAC 2010: focused query term generation and an improved algorithm for update summaries. Both of these changes were performed with training data developed from TAC 2008-2009.

2.1 Data Preparation

The task of data preparation encompasses all handling of the data prior to performing sentence scoring. This year, creation of training data is also included.

Training Data Creation

The three category-identified document sets supplied by NIST in 'sampletopics.txt' were insufficient for training. To rectify this, we analyzed each of the document sets from the TAC 2008 and TAC 2009 data and selected those that had characteristics of guided summarization as specified in this year's problem description. Each was assigned a category to appear identical to the NIST supplied samples. Thirty document sets were identified, yielding a total training set of 33 document sets.

This richer set of training data was essential for testing and training CLASSY for this year's evaluation.

Sentence Splitting and Quotation Marks

The sentence splitter we introduced last year has been renamed FASST-E (very Fast, very Accurate Sentence Splitter for Text–English). This splitter is routinely performing at error rates of 0.01% and lower (better) and 1000+ sentences per second. Since last year, most of the remaining known errors have been corrected and we now have a very stable platform.

An ongoing problem that we have finally resolved is the problem of matching quotation marks. While non-trivial when the data is correct, errors in the data make this very difficult to resolve. These errors include missing opening or closing quotes, missing or misplaced spaces preceding and/or following the quotation mark, mismatched quotation marks (single/double, for example), and mis-used quotation marks ("mid-word where ' should appear, ' as a closing quotation mark, etc.).

FASST-E tries to identify where a quotation mark belongs when it occurs, with poor spacing, at the start or end of a sentence. Our tokenizer then resolves as many quotation mark matches as possible. Some errors are impossible for us to identify and correct since we do not parse the data, but we are generally quite successful.

More accurate sentence breaks and better quotation mark matching have contributed to improved linguistic quality.

2.2 Guided Query Generation

Query term selection has a significant impact on sentence scoring. In order to generate as good a set of query terms as possible, we created a data structure based on the categories and aspects as specified in the Guided Summarization guidelines. The data structure contains an entry for each category and, within each of those, each aspect. We used a combination of Google searching, dictionaries and thesauruses, and our own world knowledge, to populate each of the aspects for each category.

As in prior evaluations, CLASSY began with the words in the topic title as our query terms. These were then expanded with category terms and aspect terms where appropriate. For example, if a category had two terms, such as "accidents" and "natural disasters", and if we knew from the title words that "accident" was the correct category label, we did not add "natural disaster". However, if we could not identify which was correct from the title words, we added both to our list of query terms. The aspects were handled similarly.

For our two submissions to TAC, we defined a "basic set" of query terms which used only the title words and category terms. Our "level 2" submission included the basic set along with synonyms or "types" of the category terms, where type is a list of kinds of events for the category. For example, "natural disaster" would include "earthquake", "hurricane", "mudslide", etc. We have yet to identify a satisfactory mechanism for utilizing query terms based on the remaining aspects to select sentences with information reflecting these aspects. This is part of our future efforts.

Section 4.1 shows that our submission using the level 2 query terms did not perform better than the submission using the basic set. We are hypothesizing that any gain from the richer set of query terms was negated by adding too many terms. We are currently trying to understand this outcome.

2.3 Improved Sentence Scoring and Update Summaries

Several changes were also made to CLASSY's scoring algorithm to improve base and update summaries:

- 1. A bias in the first sentence scores was observed by comparing the "approximate oracle scores" to the oracle scores based on a unigram score of the human summaries in the training data. The expected value of this bias was added to the first sentence scores.
- 2. Term-Sentence matrix projection for update summary scoring was modified to approximate ℓ_1 norm.

- 3. Parameter tuning was based on training via ROUGE-2 and Nouveau-ROUGE-2 [2]
 - (a) It was determined that more weight should be given to query and signature terms than to relevance feedback.
 - (b) The fraction of dimension to keep for LSI in redundancy removal pre-conditioning was determined.
 - (c) A parameter was added to the update scoring to parallel the Nouveau-ROUGE model of scoring.

All of the above changes were optimized based on the TAC 2008–2009 document sets that were described in the previous section. The changes resulted in a moderate improvement in base summaries and a statistically significant improvement in update summaries.

3 CLASSY Evaluation Metrics: ROSE and Nouveau-ROUGE

The CLASSY team developed several approaches for evaluating summaries. The basic approach was to extend ROSE (ROUGE Optimal Summarization Evaluation) [1] to include linguistic features. Furthermore, in addition to using robust regression, non-negative least squares and a canonical correlation method were employed. For update summaries, the ROUGE content features were used to compute a novelty score as proposed in [2]. We now give an overview of the three feature combining methods used for TAC 2010.

3.1 Three Feature-Combining Methods

Each of the three methods produced a set of linear coefficients used to combine the features. Two of these approaches, robust regression and non-negative least squares, predict a manual evaluation score such as pyramid or overall responsiveness. The third predicts a weighted average of the manual scores. All three methods are trained by using the average values of the features and human evaluation scores for a given summarizer, human or machine.

These models are given a set of numeric features and the corresponding overall responsiveness or pyramid scores. We let a_{ij} , for i = 1, ..., m and j = 1, ..., n, be the value of the *j*th feature for the summarizer *i*, and let b_i be the manual content evaluation metric (e.g., pyramid scoring or overall responsiveness). We then seek an *n*-long vector *x* such that

$$x = \operatorname{argmax} \rho(\sum_{j=1}^{n} a_{ij} x_j, b_i), \tag{1}$$

where ρ denotes the Pearson correlation between two values.

To be robust to outliers, we used a robust least squares algorithm (Matlab's robustfit()) to minimize ||Ax - b||, where the norm ||.|| appropriately weights outliers. A second approach is to use a non-negative least squares method, which restricts the solution vector x

to be non-negative. Here we used Matlab's lsqrnonneg(), with the sign of the features set so each would have a positive correlation with b.

The third approach is canonical correlation (CCA) and it takes as input the matrix A, of features and a matrix B of two or more manual scores. It then finds a linear combination of the columns of A and a linear combination of the columns of B that have maximum correlation. For our TAC submissions, the columns of B were overall responsiveness, pyramid score, and linguistic quality, and

$$(x,y) = \operatorname{argmax} \rho(\sum_{j=1}^{n} a_{ij} x_j, \sum_{j=1}^{k} b_{ij} y_j),$$
 (2)

where ρ denotes the Pearson correlation between two values.

Given x, based on training data and one of the above methods, a score for a summary is predicted by computing the given features for the summary and then applying the linear model x. The resulting score predicts a manual evaluation metric (or, in the case of canonical correlation, a weighted average of multiple human evaluation metrics) as a function of the observed features.

3.2 Content and Linguistic Features

We created several linguistic features for input to our summary score predictor. Most of these features are calculated from an abstract's term-sentence matrix, whose (i, j)-entry is the number of times term i occurs in sentence j. The matrix has one row for each non-stop word with a unique stem. Sometimes there are sentences that contain only stop words, resulting in a column of all zeros in the term-sentence matrix. The first step in this process is to remove the all-zero columns.

- term overlap: The first feature is called term overlap and is computed from the term-overlap matrix. The term-overlap matrix X is simply (A > 0)' * (A > 0), where A is the term-sentence matrix and A > 0 denotes a logical matrix of zeros and ones. The (i, j)-entries in this matrix are the number of terms in common in sentence i and sentence j. We define the term-overlap score as the sum of the super-diagonal of this matrix, or the sum of the (i, i + 1)-entries. The score is then the logarithm of the sum of the number of terms overlapping in each pair of adjacent sentences plus 1.
- normalized term overlap: The second linguistic feature is also the sum of the entries along the super-diagonal, but this time the term-overlap matrix has been symmetrically normalized first. The symmetric normalization of a matrix X is obtained in the following way. First, let $d = \sqrt{diag(X)}$. Then, replace all zeros in the d vector with ones. Next, replace each entry of d with its reciprocal. Finally, the symmetric normalization of X is diag(d) * X * diag(d).

- Redundancy Score 1: The third and fourth linguistic features measure the abstract's redundancy. Let $\sigma_1, \ldots, \sigma_n$ denote the singular values of the term-overlap matrix X, where $\sigma_i \geq \sigma_{i+1}$. Redundancy score 1 is then defined as $\sum_{i=2}^n \sigma_i^2$.
- Redundancy Score 2: Similar to the previous one, this score is calculated as: $\sum_{i=3}^{n} \sigma_i^2$.
- Number of sentences: We use $-\log_2(\text{number of sentences})$.
- Term Entropy: The final two linguistic features deal with entropy. Term entropy is the sample entropy of the vector of counts of term occurrences. This is calculated from the original term-sentence matrix (with zero columns removed) by dividing the column sums by the sum of all the matrix entries. Call this vector p. Then the term entropy is $-\sum_i p_i \log_2 p_i$.
- Sentence Entropy: Sentence entropy is calculated the same way, using row sums instead of column sums. It is the sample entropy of the vector of sentence lengths.

3.3 Feature Selection and Training

In order to determine which of our seven linguistic features and seven Rouge-type features should be included in the model, we made use of the TAC 2008 and TAC 2009 data. For each of the $2^{14}-1$ possible subsets of features, we trained a model on the TAC 2008 data and calculated predictions for the TAC 2009 data. We then chose the subset of features whose predictions had the highest correlation with the true 2009 data. We then recalculated the feature coefficients by training on the 2009 data. All of this model training was done at the level of system averages.

4 Results

A synopsis of CLASSY summarization submission results and AESOP results follows.

4.1 TAC 2009: Update Summaries

Two submissions were made to the update task – one based on the "basic set" (system 16) and another based on the "level 2" set of query terms (system 13). Other than using different query terms the submissions were identical.

The improvements to CLASSY yielded very good performance. NIST ranks systems by *mean* performance over the data sets, generating somewhat different results from those reported here. Using *median* performance, to be consistent with the Kruskal-Wallis test (see below), our submissions ranked #1 and #8 for overall responsiveness for the basic task and #1 and #2 for update summaries. In pyramid scoring, our rankings were #3 and #7 for basic and #1 and #2 for update summaries. Figures 1 and 2 give the rankings for the systems using median performance with confidence intervals provided by a Kruskal-Wallis test, a non-parametric analysis of variance (ANOVA). Note that a Tukey honestly significantly different test grouped both of our update pyramid scores in the same group as some human summarizers. Likewise, our responsiveness scores in set A base summaries are within the same group as human C.

4.2 TAC 2010: AESOP Submissions

For the AESOP task, the CLASSY team had four submissions. Two were based on the robust linear regression models, (which, in training, best predicted both responsiveness and pyramid scoring), one used non-negative least squares (NNLS) to predict responsiveness, and one used canonical correlation (CCA). Recall, our models can use up to 7 ROUGE features and 7 linguistic features. Models for the update summaries may, in addition, include up to 7 Nouveau-ROUGE features. Tables 1 and 2 give the labels and characteristics of the submissions including the approximate weights of each feature as determined by the training process.

	NNLS (14)		CCA (23)		Robust $\operatorname{Reg}(19,26)$.			
R1								
R2	4.1e0	8.5e1, 5.4e1	4.2e1	5.2e1, 3.1e1	3.1e0	2.5e0, 6.8e-1	3.4e0	6.4e0, 2.2e0
R3					9.0e0			
R4					-8.2e0			
R5					1.9e0			
RL								
SU4						4.6e0, 2.6e0		
$\log 2(1 + \text{Term Overlap})$						-4.3e-2		-6.4e-2
Normalized Term Overlap			-8.0e-1		-1.9e-1			8.8e-2
Redundant 1				-3.0e-3	-5.2e-4			
Redundant 2	6.2e-5				5.5e-4			
Term Entropy			1.7e-1			-1.1e-1		
-log2(sentence length)	3.2e-2				-1.7e-1	1.9e-1		
Negative Sentence Entropy					1.3e-1	-2.2e-1	1.3e-2	

Table 1:	Features	Used	in	the	"All	Peers"	Task

We did quite well in the "nomodels" subtask, where we were asked to score just the machine summaries. We are 14 (NNLS responsiveness), 23 (CCA), 19 (robust regression, responsiveness), and 26 (robust regression, pyramid). Systems 1, 2, and 3 are baseline ROUGE-2, SU4, and BE respectively. Figures 3 and 4 show the sorted Pearson correlation for pyramid and responsiveness for both the base and the update summaries.



Figure 1: Tukey Honestly Significant Different Test: Overall Responsiveness for Subsets A and B 8



Figure 2: Tukey Honestly Significant Different Test: Pyramid Scoring for Subsets A and B \$9\$



Figure 3: Pearson Correlation with Pyramid Top 20 AESOP Metrics Subsets A and B



Figure 4: Pearson Correlation with Responsiveness Top 20 AESOP Metrics Subsets A and B

	NNLS (14)		CCA (23)		Robust Reg.(19,26)			
Feature	A	В	A	В	А	В	A	В
R1				1.2e1, -1.9e0	1.5e1		1.6e1	
R2	3.2e0	2.9e0, 0.0e0	3.8e1		4.1e1	2.5e1, 4.4e0	7.3e1	3.9e1, 3.0e1
R3				1.4e2, -1.4e2				-2.1e1, -5.5e1
R4				-1.6e2, 1.2e2				
R5		6.8e-1, 0.0e0						
RL		6.7e-1, 9.2e-1	-4.6e-1					
SU4				-6.5e-1, 4.5e1	-4.6e1		-8.2e1	
$\log 2(1 + \text{Term Overlap})$	6.9e-3	9.5e-3	2.2e-1	1.5e-1			2.5e-1	1.8e-1
Normalized Term Overlap			3.5e-1			2.3e-1		
Redundant 1	0.0e0	0.0e0	2.2e-3	1.8e-3		1.7e-3		
Redundant 2	0.0e0			-2.8e-3	-2.8e-3	-4.3e-3		
Term Entropy								
-log2(sentence length)	2.1e-2		7.0e-1	1.7e0	3.2e0	3.4e0		
Negative Sentence Entropy			-7.1e-1	-1.6e0	-3.0e0	-3.2e0		

Table 2: Features Used in the "No Models" Task

5 Conclusion

The methods we employed in TAC 2010 were quite effective in producing top scoring summaries in overall responsiveness. The new task gave rise to a "focus" in query generation for CLASSY. In the future we intend to exploit more of the structure information in the query to further increase our coverage.

In AESOP, our metrics were best in predicting overall responsiveness. ROUGE-2 is still champion for pyramid scoring prediction. The linguistic scores we developed, while elementary, provide good insight into the type of errors that are plaguing machine generated summaries.

Acknowledgements

The authors thank Jeff Kubina for his insights and contributions to test data preparation and the guided query data structure used for our submissions.

References

- John M. Conroy and Hoa Trang Dang. Mind the Gap: Dangers of Divorcing Evaluations of Summary Content from Linguistic Quality. In Proceedings of the 22nd International Conference on Computational Linguistics (Coling 2008), pages 145–152, Manchester, UK, August 2008.
- [2] John M. Conroy, Judith D. Schlesinger, and Dianne P. O'Leary. Nouveau rouge: A novelty metric for update summarization. *To Appear in Computational Linguistics*, 2011.