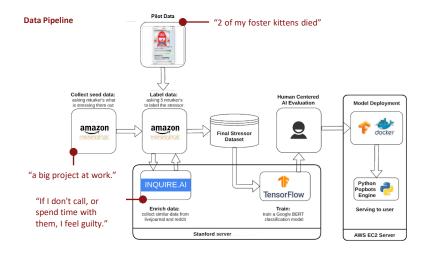
## SAD: A Stress Annotated Dataset for Recognizing Everyday Stressors in SMS-like Conversational Systems

Matthew Louis Mauriello, Emmanuel Thierry Lincoln, Grace Hon, Dorien Simon, Dan Jurafsky, & Pablo E. Paredes



#### **Motivation**

**60-80% of primary care visits** have a **stress component**, but only **3% receive** stress management **advice**. **Chatbots** can make such advice **more accessible**; however, these systems are costly to build and **data** is **not readily available**.

# **Approach**

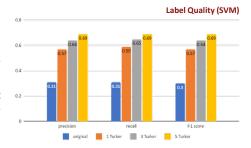
We developed a **prototype chatbot system** and conducted an exploratory study to determine the **types of stressors** users would be comfortable discussing. Then we developed a **synthesizing** and **labeling** pipeline utilizing **crowdsourcing** and **web scraping** to create our SMS-like **stressor dataset**.

## **Dataset Topics & Distribution**

| Stressor                              | Example   | Count (%)   |
|---------------------------------------|---|-------------|
| Work (W)                              | "I have some tasks I keep putting off"                        | 1341 (20%)  |
| Health, Fatigue, & Physical Pain (HF) | "I want to eat better but I'm, having a hard time with it"    | 782 (11%)   |
| School (S)                            | "I have a paper due tomorrow for class"                       | 743 (11%)   |
| Family Issues (FI)                    | "My marriage"   | 742 (11%)   |
| Emotional Turmoil (ET)                | "feeling lonely"  | 667 (10%)   |
| Financial Problems (FP)               | "I have a friend coming by and I'm stressed about an expense" | 635 (9%)    |
| Social Relationships (SR)             | "I found out my ex has a new girlfriend"                      | 629 (9%)    |
| Everyday Decision Making (ED)         | "Don't know what to cook for dinner"                          | 337 (5%)    |
| Other (O)                             | "Just travel stuff"   | 974 (14%)   |
| Total                                 |   | 6850 (100%) |

#### **Evaluation**

Label quality increased with the number of raters using majority vote (right) and our N=20 bootstrap experiment performed well when selecting for topics with >600 examples (below).



#### **Topic Classification (BERT)**

|         | Precision | Recall | F1    | 0     | W     | SR    | FP    | ET    | HF    | S     | FI    |
|---------|-----------|--------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Mean    | 0.814     | 0.807  | 0.809 | 0.667 | 0.905 | 0.779 | 0.869 | 0.636 | 0.837 | 0.920 | 0.861 |
| SD      | 0.012     | 0.009  | 0.010 | 0.036 | 0.011 | 0.033 | 0.018 | 0.033 | 0.025 | 0.011 | 0.018 |
| SE      | 0.003     | 0.002  | 0.002 | 0.008 | 0.002 | 0.007 | 0.004 | 0.007 | 0.006 | 0.002 | 0.004 |
| Support | 1043      | 1043   | 1043  | 152   | 238   | 99    | 101   | 103   | 101   | 123   | 126   |

Get the dataset on GitHub

https://github.com/PervasiveWellbeingTech/Stress-Annotated-Dataset-SAD





