A Survey of Context Modelling and Reasoning Techniques

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Abstract

Development of context-aware applications is inherently complex. These applications adapt to changing context information: physical context, computational context, and user context/tasks. Context information is gathered from a variety of sources that differ in the quality of information they produce and that are often failure prone. The pervasive computing community increasingly understands that developing context-aware applications should be supported by adequate context information modelling and reasoning techniques. These techniques reduce the complexity of context-aware applications and improve their maintainability and evolvability. In this paper we discuss the requirements that context modelling and reasoning techniques should meet, including the modelling of a variety of context information types and their relationships, of situations as abstractions of context information. This discussion is followed by a description and comparison of current context modelling and reasoning techniques.

Key words: context modelling, context reasoning, context management, quality of context, situation modelling

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1 Introduction

There is a growing body of research on the use of context-awareness as a technique for developing pervasive computing applications that are flexible, adaptable, and capable of acting autonomously on behalf of users. A large part of this research investigates approaches to modelling context information used by context-aware applications and reasoning techniques for context information. The pervasive computing community increasingly understands benefits of formal context information modelling. First of all, due to the inherent complexity of context-aware applications, the development should be supported by adequate software engineering methods. The overall goal is to develop evolvable context-aware applications. Therefore the design of the general functions of such applications should not be intertwined with the definition and evaluation of context information, which is often subject to change. A good context information modelling formalism reduces the complexity of context-aware applications and improves their maintainability and evolvability. In addition, since gathering, evaluating and maintaining context information is expensive, re-use and sharing of context information between context-aware applications should be considered from the beginning. The existence of well-designed context information models eases the development and deployment of future applications. Moreover, a formal representation of context data within a model is necessary for consistency checking, as well as to ensure that sound reasoning is performed on context data.

Several requirements have to be taken into account when modelling context information:

Heterogeneity and mobility: Context information models have to deal with a large variety of context information sources that differ in their update rate and their semantic level. Sensors can observe certain states of the physical world and provide fast and near realtime access, while providing rather raw data (like a GPS position or a camera stream) that has to be interpreted before being usable by applications. Information provided by the user—like profiles or preferences—is updated more rarely and in general does not need additional interpretation. Finally, context data obtained from databases or digital libraries—like geographic map data—is often static. Typically, these shared content spaces contain data at a medium level of semantics. It is interpreted in some way (e.g., the geographic features are enriched with names, tags, and relationships), but the interpretation is specific for a certain application domain. Many context-aware applications are also mobile (i.e., running on a mobile device) or depend on mobile context information sources (e.g., mobile sensors). This adds to the problem of heterogeneity as the context information provisioning must be adaptable to the changing environment. Also, location and spatial layout of the context information play important roles due to this requirement.

Relationships and dependencies: There exist various relationships between types of context information that have to be captured to ensure correct behaviour of the applications. One such relationship is dependency whereby context information entities/facts may depend on other context information entities: for example, a change to the value of one property (e.g., network bandwidth) may impact the values of other properties (e.g., remaining battery power).

Timeliness: Context-aware applications may need access to past states and future states (prognosis). Therefore, timeliness (context histories) is another feature of context information that needs to be captured by context models. The management of context histories is difficult if the number of updates is very high. It may not be feasible to store every value for future access, and therefore summarisation techniques (e.g., the aggregation of position updates to a movement function using interpolation techniques, or the use of historical synopses of data) need to be applied.

Imperfection: Due to its dynamic and heterogeneous nature, context information may be of variable quality. In fact, it may even be incorrect. Most sensors feature an inherent inaccuracy (e.g., a few metres for GPS positions), and the sensed values age if the physical world changes, so that this inaccuracy increases over time. Also, the context information may be incomplete: a sensor that detects the number of people in a room may miss somebody. Thus, a good context modelling approach must take these problems into account to enable proper reasoning about context information changes to achieve appropriate adaptations for the application, and thus provide an experience for the user that is consistent with the physical world.

Reasoning: Context-aware applications use context information to evaluate whether there is a change to the user and/or to the environment situation; taking a decision whether any adaptation to that change is necessary often requires reasoning capabilities. Reasoning techniques can also be adopted to derive higher level context information. Therefore, it is important that the context modelling techniques are able to support both consistency verification, and reasoning about complex situations.

Usability of modelling formalisms: Context information models are created by designers of context-aware applications and are also used by the applications to manipulate context information. Therefore the important features of modelling formalisms are the ease with which designers can translate real world concepts to the modelling constructs and the ease with which the applications can at runtime use and manipulate context information.

Efficient context provisioning: Efficient access to context information is

needed which can be a difficult requirement to meet in the presence of large models and numerous data objects. To select the relevant objects, attributes for suitable access paths have to be represented in the context modelling. These access paths represent dimensions along which applications often select context information, typically supported by indexes. These dimensions are often referred to as primary context, in contrast to secondary context which is accessed using the primary context. Commonly used primary context attributes are the identity of context objects, location, object type, time, or activity of user. Since the choice of primary context attributes is application-dependent, given an application domain, a certain set of primary context attributes is used to build up efficient access paths (e.g., spatial indexes if location is a primary context).

Existing approaches to context information modelling —or context modelling as they are often referred to—differ in the ease with which real world concepts can be captured by software engineers, in the expressive power of the context information models, in the support they can provide for reasoning about context information, and in the computational performance of the reasoning. Early approaches to context modelling include key-value models and markup scheme models. Key-value models use simple key-value pairs to define the list of attributes and their values to describe context information used by contextaware applications. Markup based context information models use a variety of markup languages including XML. The introduction of the W3C standard for description of mobile devices, Composite Capabilities / Preference Profile (CC/PP) [40], saw the first context modelling approaches to use RDF and included elementary constraints and relationships between context types. Simple kinds of reasoning over these elementary constraints and relationships were performed with special purpose reasoners. Mark-up and RDF based context information models have limitations shown in [39.65] that do not make them very good candidates for generic context information models. Newer approaches to context modelling use more sophisticated information systems (database) modelling techniques or knowledge management techniques. They also employ general purpose reasoning techniques that match their modelling technique, e.g., first-order logic and description logic. These newer approaches to context modelling and reasoning address many of the requirements listed above; however none of them fulfills all the requirements for a generic context information modelling and reasoning approach.

The goal of this paper is to show the state-of-the-art in context modelling and reasoning in pervasive computing. We discuss the current approaches and show the lessons learned in the process. The paper structure is as follows. Sections 2 – 4 describe the three most prominent approaches to context modelling and reasoning. Section 5 discusses high level abstractions, often called situations, for combining low level context information into a form more appropriate for use by context-aware applications. Section 6 addresses the issue of context

information uncertainty, and shows its impact on context modelling and reasoning. Section 7 presents the research on hybrid context models as a lesson learned from the application of previously presented approaches. Section 8 concludes the paper.

2 Object-role based models of context information

Fact-based context modelling approaches, including the object-role modelling approach described in this section, originated from attempts to create sufficiently formal models of context to support query processing and reasoning, as well as to provide modelling constructs suitable for use in software engineering tasks such as analysis and design. Early context modelling approaches, such as attribute-value pairs, could not satisfy these requirements, particularly as the types of context information used by applications grew more sophisticated.

This section is concerned with context modelling approaches that have their early roots in database modelling techniques. In particular, it focuses on the Context Modelling Language (CML), which was described in a preliminary form by Henricksen et al. in 2002 [34] and refined in later publications [32,33].

2.1 CML overview

CML is based on Object-Role Modeling (ORM) [30], which was developed for conceptual modelling of databases. CML provides a graphical notation designed to support the software engineer in analysing and formally specifying the context requirements of a context-aware application. It extends ORM with modelling constructs for:

- capturing the different classes and sources of context facts discussed in section 1: specifically, static, sensed, derived, and user-supplied ("profiled") information;
- capturing imperfect information using quality metadata and the concept of "alternatives" for capturing conflicting assertions (such as conflicting location reports from multiple sensors) [32];
- capturing dependencies between context fact types; and
- capturing histories for certain fact types and constraints on those histories.

The formality of ORM and the CML extensions makes it possible to support a straightforward mapping from a CML-based context model to a runtime context management system that can be populated with context facts and queried by context-aware applications. Halpin [29] describes the *Rmap* procedure for



Fig. 1. An example CML model.

transforming a conceptual schema to a relational schema, and Henricksen [31] has developed an extension of Rmap that can be used to map a CML-based context model to a relational database. However, the formal semantics of ORM and CML can be leveraged to provide integration with other implementations such as fact-based reasoners (though it should be noted that some features of CML—particularly the constructs related to imperfect information—may not be supported).

Figure 1 illustrates the graphical notation using an example context model. This example model is designed for use by context-aware communication applications such as the one described in [33]. The model captures user activities in the form of a temporal fact type that covers past, present and future activities; associations between users, communication channels, and devices; and locations of users and devices (both absolute and relative, where the latter is represented as a derived fact type).

Each ellipsis in the figure depicts an object type—with the value in parentheses describing the representation scheme used for the object type—while each box denotes a role played by an object type within a fact type. The key summarises the remainder of the notation used in the figure. A detailed discussion of both

Table 1		
Example instantia	tion of the "located	
at" fact type without alternatives.		
Person	Location	

Kitchen

Study

Table 2 Example instantiation of the "located at" fact type with alternatives.

_	Person	Location
	Fitzwilliam Darcy	Kitchen
	Fitzwilliam Darcy	Dining
_	Elizabeth Bennet	Study

the model and the software engineering process used in conjunction with CML can be found in [33].

2.2 Support for reasoning

Fitzwilliam Darcy

Elizabeth Bennet

CML leverages the formality of ORM to support the evaluation of simple assertions as well as SQL-like queries. One of the novel features of CML is its ability to support querying over uncertain information (specifically, ambiguous information represented using the "alternatives" construct) using a three-valued logic. This can be illustrated using the "located at" fact type from the model in Figure 1 as an example. Two possible instantiations of this fact type are shown in Tables 1 and 2. Using the three-valued logic, the assertion "Fitzwilliam Darcy located at Kitchen" evaluates to *true* with respect to the first instantiation and *possibly true* with respect to the second.

To evaluate more complex conditions than can be captured by assertions, Henricksen et al. define a grammar for formulating *situations*. Situations are expressed using a novel form of predicate logic that balances efficient evaluation against expressive power. They are defined as named logical expressions of the form $S(v_1, ..., v_n) : \varphi$, where S is the name of the situation, v_1 to v_n are variables, and φ is a logical expression in which the free variables correspond to the set $\{v_1, ..., v_n\}$. The logical expression combines any number of basic expressions using the logical connectives, *and*, *or* and *not*, and special forms of the universal and existential quantifiers. The permitted basic expressions are either equalities/inequalities or assertions. Situations can be incrementally combined to form more complex logical expressions. Examples and further information can be found in [33].

2.3 Evaluation

One of the main strengths of CML is its support for various stages of the software engineering process. Its graphical notation supports analysis and design of the context requirements of a context-aware application; the relational representation and situation grammar support run-time representation and querying. CML also provides more comprehensive support for capturing and evaluating imperfect and historical information than many of the other context modelling approaches that are currently in use.

However, CML has several weaknesses. It has a "flat" information model, in that all context types are uniformly represented as atomic facts. If a hierarchical structure is needed, or one particular dimension of context is dominant from the perspective of querying (as in spatial models, which place greater importance on location than on other types of information), then other representations may be more appropriate. CML also emphasises the development of context models for particular applications or application domains, and does not provide the support for interoperability that is found in models such as Strang et al.'s ontology-based Aspect-Scale-Context model [66]. An attempt to create a hybrid model that combines the respective advantages of CML and ontology-based approaches (including support for hierarchical structures and interoperability) is described by Henricksen et al. in [35]. The development of hybrid models is also discussed further in Section 7.

3 Spatial models of context information

Space is an important context in many context-aware applications. Most context definitions mention space as a vital factor: e.g., Schilit, Adams and Want define three important aspects of context as "Where you are, who you are with and what resources are nearby" [61]. Also, in the most frequently used context definition by Dey et al. [19] space can be seen as a central aspect of context entities: "An entity is a person, place or object that is considered relevant to the interaction between a user and an application, including the user and applications themselve"—places are spatial entities, and interaction typically requires some vicinity. Thus, some context modelling approaches give space and location a preferential treatment. As we will see, it is well suited to organise and efficiently access context information. Spatial existence also serves well as an intuitive metaphor for non-physical context information (e.g., virtual information towers [42] for context-tagged web pages or Pascoe's Stick-E-Notes [51]). How people associate certain situations with location can be also seen in the most common question they ask on a mobile phone: "Where are you?" What they typically are interested in is not the exact location but the general situation of the person they are talking to.

3.1 Context information model

Most spatial context models are fact-based models (see section 2) that organise their context information by physical location. This could be the location of the real-world entities which is described in the context information (e.g., the boundaries of a room), the location of the sensor that measures the context information, or, for non-physical context information, an associated location as metaphor (e.g., Stick-E-Notes or virtual information towers).

This location information is either pre-defined (if the entities are static), or it is obtained by positioning systems which track mobile objects and report their position to a location management system. In general, two kinds of coordinate systems are supported by positioning systems:

Geometric coordinates: Represent points or areas in a metric space, such as the WGS 84 coordinates of GPS which represent the latitude, longitude, and elevation above sea level of some point on the earth's surface. Using geometric functions such as the Euclidian distance allows distance calculation and allows for nearest neighbour queries. Overlaps of geometric figures can be used to specify ranges by their geometric extension and determine whether ranges are included in each other which allows for range queries.

Symbolic coordinates: Symbolic coordinates are represented by an identifier, such as a room number or the ID of a cell or access point in wireless telephone or local area networks. In contrast to geometric coordinates there is no spatial relation offered by symbolic coordinates. In order to allow spatial reasoning about inclusion (for ranges) and distances (for nearest neighbours) explicit information about the spatial relations between pairs of symbolic coordinates has to be provided. Note that this location model also is applicable if there is no explicit modelling of space but only relations between objects (as in [52]).

Spatial context models can be described along the tiers of spatial ontologies proposed by A. Frank [24]:

- Tier 0 is the ontology of the physical reality. It is based on the assumption that there is exactly one real world; hence, for every property in the world and for a given point in time-space there is a single value.
- Tier 1 includes observations of reality and is the first tier that can be accessed in context models. Here, a value can be derived at a location with a given observation type. The type determines the measurement scale of the value (e.g., nominal or rational) and the measurement unit (e.g., metres or seconds). For spatial values, a coordinate system must be given. Values normally have a limited accuracy due to observation errors. Fact-based context models are typically situated on that tier.

- In tier 2, single observations are grouped with individual objects that are defined by uniform properties. Now, the value of an observation is the state of a whole object, given by an identifier. Frank only considers physical objects in this tier, i.e., "things which exist in the physical world and can be observed by observation methods". They have a geometric boundary in the world, but it can change over time (e.g., dunes or fluids). Up to tier 2, the ontology tiers cover data that can be seen as objective reality—you can send out a team of geographers or students to model physical objects and they will come to an agreement about their observations. Thus, this kind of information can be easily shared between different context-aware applications.
- In tier 3, the socially constructed reality is represented. Social reality includes all objects and relations that are created by social interactions. Such properties are classified and named within the context of administrative, legal or institutional rules. Object names belong to this tier since they are assigned by culture; for many important things (but not all) there are functions to determine the name and to find the object by name in a certain environment.
- Finally, in tier 4 the rules are modelled that are used by cognitive agents (both human and software) for deduction. This tier is normally built into database query languages, applications or reasoning engines of knowledge based systems. Ontology based models of context information (see Section 4) typically cover all tiers up to this level.

Although the tiered model of Frank is just an abstract conceptualization of different (spatial) representations of the world, it is useful to distinguish between various implementations of spatial context models (as can be seen in [7]). For example, fact-based models like the Context Modelling Language of Henricksen et al. (Section 2 and [33]) cover tier 1–3, and the grammar used to define situations is located at tier 4.

The spatial context model developed in the Nexus project (called Augmented World Model [50]) is an object-based class hierarchy of context information that supports multi-inheritance (a camera can be both a **MobileObject** and a **Sensor**), multi-attributes (a **MobileObject** can have multiple instances of its position attribute that differ in their meta data, e.g., the measurement time), and both a geometric coordinate system (that supports multiple spatial reference systems) and a simple symbolic location system (based on spatial relationships). Most object classes inherit from the class **SpatialObject**, which makes the Augmented World model inherently spatial: almost all objects (real and virtual) are modelled with a location, either by their physical location or by a meaningful association metaphor (like the location of a virtual information tower for web sites). Because the Nexus context model was designed to be sharable between different context-aware applications in a potentially global scope and thus to be scalable to a high amount of context data [27]. In

its current implementation, the managed context information only represents information of tiers 1–3. Higher-level context information like situation are managed by the applications.

In contrast to the Nexus model, the Equator project context model [46] is a typical contextual ontology that represents all tiers by an OWL class model. Its location model is a hierarchical notion of inter-connected symbolic spaces, such as **Buildings**, **Floors** and **Rooms**. Properties define spatial relations between these spaces. Although the ontology also offers coordinate features (properties that represent, e.g., a GPS location), Millard et al. states that it is very hard to perform any inference over them using a normal reasoner, as they are usually not spatially aware.

3.2 Support for reasoning

Spatial context models allow reasoning about the location and the spatial relationships of objects. Such relations cover the inclusion in a distinct area or range and the distance to other entities. According to [6], there are three typical spatial queries on spatial context information: (i) Position: Retrieve the position of an object; (ii) Range: A number of objects which are located in a spatial range are retrieved; and (iii) Nearest Neighbour: These queries offer a list of one or more objects which are closest to the position of an object, like queries for the next printer, restaurant, or webcam. These queries become even more challenging when the position of the object is imprecise, and given as an area.

Although these queries at first seem simple and obviously necessary for a variety of context-aware applications, their efficient processing depends on the underlying context information management system, that may possibly use spatial database support or other specialized modules. Grossmann et al. [27]show how the characteristics of different types of context information can be used to design efficient management systems. The two main factors are update rate (how often a certain context information is updated—by sensors, by humans, or almost never) and usage for selection (how often a certain context information). The latter is often referred to as primary context. Since many context-aware applications use space as a primary context, it is reasonable to design context management systems to efficiently support spatial queries, e.g., by managing spatial indexes.

Also, if the amount of context information gets very large, it can be partitioned along the spatial dimension (e.g., by introducing context servers with spatial service areas).

3.3 Evaluation

Obviously, spatial context models are well suited for context-aware applications that are mainly location-based, like many mobile information systems. However, even if location is not a primary context for a context-aware application, a spatial organisation of the context information may be beneficial: if the amount of managed context information is large, spatial partitioning can be used to cope with the complexity. In particular, mobile systems can benefit from spatial context models: due to their inherent (potentially global) mobility, they are likely to need large amounts of context information in total, which can be easily preselected to relevant context information in the vicinity by using a spatial predicate. As we will see later, hybrid context modelling approaches separate the fact-based context management (tier 1–3 in Frank's hierarchy) from higher level reasoning (tier 4) functions. Thus, a spatial preselection of relevant context information could be reasonable to speed up the reasoning process by reducing the size of the knowledge base ([7,49]).

A main consideration for spatial context models is the choice of the underlying location model. Geometric and geographic location models offer simple mapping to map data and GPS sensor data, while symbolic and relational location models are easier to build up and represent a simple perception of space (with relations like part-of and located-near). This choice also determines how the context information should be managed (e.g., by a spatial database), what reasoning methods and queries are available and what access paths have to be built up.

A drawback of spatial context model is the effort it takes to gather the location data of the context information and to keep it up to date. Thus, if the spatial dimension is of no importance (or only including simple spatial relationships like the meeting of two users), this effort could be saved.

4 Ontology based models of context information

Context, as intended in this paper, can be considered as a specific kind of knowledge. Thus, it is quite natural to investigate if any known framework for knowledge representation and reasoning may be appropriate for handling context. The trade-off between expressiveness and complexity of reasoning has driven most of the research in symbolic knowledge representation in the last two decades, and description logics [3] have emerged among other logicbased formalisms, mostly because they provide complete reasoning supported by optimised automatic tools. Since ontologies are essentially descriptions of concepts and their relationships, it is not surprising that the subset of the OWL language admitting automatic reasoning (i.e., OWL-DL) is indeed a description logic. Ontology-based models of context information exploit the representation and reasoning power of these logics for multiple purposes: a) the expressiveness of the language is used to describe complex context data that cannot be represented, for example, by simple languages like CC/PP [40]; b) by providing a formal semantics to context data, it becomes possible to share and/or integrate context among different sources; c) the available reasoning tools can be used both to check for consistency of the set of relationships describing a context scenario, and, more importantly, to recognise that a particular set of instances of basic context data and their relationships actually reveals the presence of a more abstract context characterisation (e.g., the user's activity can be automatically recognised).

In this section, we briefly illustrate the main ontology-based context models that have been proposed, how reasoning is performed, and we identify current critical issues.

4.1 Context information model

The formalism of choice in ontology-based models of context information is typically OWL-DL [38] or some of its variations, since it is becoming a de-facto standard in various application domains, and it is supported by a number of reasoning services. By means of OWL-DL it is possible to model a particular domain by defining *classes*, *individuals*, characteristics of individuals (*datatype properties*), and relations between individuals (*object properties*).

Complex descriptions of classes and properties can be built by composing elementary descriptions through specific operators provided by the language. For instance, given two atomic classes **Person** and **Female**, the class **Male** can be defined as:

 $Male \equiv Person \sqcap \neg Female.$

More complex definitions can be obtained by using operators such as *property* restrictions that can force all/some values of a certain property to belong to a given class, or can force a property to have at least k values.

Hence, complex context data, intended as those data that can be inferred by means of reasoning tasks on the basis of raw data directly acquired from sensors, and other complex context data, can be represented by structured OWL-DL expressions. These data typically include information regarding the sociocultural environment of users, complex user preferences regarding the adaptation of services, and activities. For example, the following definition (taken by the ontology used within the *CARE* framework [8,1]) is used to describe **BusinessMeeting** as including any activity performed in a conference room within a company building, and having at least two actors, each of which is an employee: ¹

BusinessMeeting \sqsubseteq Activity $\sqcap \ge 2$ hasActor \sqcap \forall hasActor.Employee \sqcap \exists hasLocation.(ConfRoom \sqcap CompanyBuilding)

In addition to providing an expressive formalism for representing complex context data, ontologies are well-suited for knowledge sharing since they provide a formal specification of the semantics of context data. We point out that this feature is particularly important in mobile and pervasive environments, in which different heterogeneous and distributed entities must interact for exchanging users' context information in order to provide adaptive services. To this end, various OWL ontologies have been proposed for representing shared descriptions of context data. Among the most prominent proposals are the SOUPA [15] ontology for modelling context in pervasive environments, and the CONON [71] ontology for smart home environments. Those shared ontologies can be integrated with application-specific models of context by means of extensions of the OWL language, such as the one proposed in [10].

OWL-DL ontological models of context have been adopted in several architectures for context-awareness; among the others, we recall the Context Broker Architecture (CoBrA) [14] and the SOCAM [28] middleware, that adopt the SOUPA and CONON ontologies, respectively. The DAML+OIL ontology language (a predecessor of OWL) is the basis of the context model of the GAIA [56] middleware for active spaces. In GAIA, reasoning for deriving new context data is performed by means of rule-based inferencing and statistical learning; ontologies are used to provide a clear semantics to data derived through different reasoning techniques. Finally, some architectures for context-awareness (e.g., the *semantic eWallet* [25]) have adopted more expressive ontology languages obtained by extending OWL-DL with rules.

4.2 Support for reasoning

A further benefit of ontologies with respect to simpler representation formalisms consists in the support of reasoning tasks. Indeed, on the basis of the asserted knowledge it is possible to i) automatically derive new knowledge about the current context, and ii) detect possible inconsistencies in the context information. With respect to i), ontological reasoning can be executed

¹ Here we use DL syntax, but an equivalent OWL description can be easily obtained.

for inferring new context information based on the defined classes and properties, and on the individual objects retrieved from sensors and other context sources. For instance, it is possible to derive the set of individual objects that are related to a given one by a particular property (e.g., the set of activities taking place in a specific location), or to calculate the most specific class an individual object belongs to (e.g., the fact that the activity performed by a given employee is a business meeting).

Example 1 Consider the case of Alina, the user of a context-aware messaging service provided by her workplace infrastructure. The service filters and redirects messages by considering various context data, including the user's current activity. User activities are modelled by the ontology described in [1]. Suppose that Alina is currently in the conference room with Will and Mary, two colleagues of hers, and that the workplace infrastructure includes an indoor positioning system that provides accurate information about the location of employees. Since the infrastructure detects that the three employees are sitting at the same table, the context-aware system instantiates a new Activity \mathcal{A} having them as actors. In order to precisely recognise the kind of activity performed by the employees, the system performs ontological reasoning for calculating the most specific class the instance \mathcal{A} belongs to. Hence, since the description of A corresponds to the one of BusinessMeeting (in fact, Alina, Will, and Mary are all employees, and they are in a conference room within a company building), the current activity of Alina is classified as a business meeting. As a consequence, according to the adaptation policies applied by the messaging service, during her meeting all the non-priority calls are redirected to Alina's answering machine.

With respect to *ii*), we point out that consistency checking is crucial in the definition of an ontology, as well as in its population by new instances. Hence, automatic consistency checking can be performed to capture possible inconsistencies in the definition of the classes and properties of the ontology (e.g., a class being a subclass of two disjoint classes), or in its population (e.g., a person being in different rooms at the same time).

4.3 Evaluation

With respect to simpler approaches (e.g., key-value and markup models), ontological models of context provide clear advantages both in terms of expressiveness and interoperability. However, experiences with the development of context ontologies show that the operators provided by OWL-DL are sometimes inadequate to define complex context descriptions (see, e.g., [2]). This problem is due to the fact that the constructors included in the OWL-DL language were chosen in order to guarantee decidable reasoning procedures. For this reason, OWL-DL does not include very expressive constructors that would be helpful for modelling complex domains, such as users' activities.

Consider for example the isColleagueOf property, which is very useful for modelling activities performed within an organisation. A straightforward definition of that property can be given by composing the atomic properties isEmployedBy and isEmployerOf:

$isColleagueOf \equiv isEmployedBy \circ isEmployerOf$

Indeed, if a person a is employed by a person b that is the employer of c, then a is colleague of c. Unfortunately, this definition cannot be expressed in OWL-DL. In fact, the language – in order to preserve its decidability – does not include a constructor for composing relations. Similarly, OWL-DL does not include some expressive class constructors, such as the ones that restrict the membership to a class only to those individual objects that are fillers of two or more properties (these constructors are called *role-value-maps* in the literature). Formally, a role-value map $R \subseteq S$ defines the class of individuals i such that the individuals related to i by property R are related to i also by property S (R and S can be composed properties). For example, given a property isCoactorOf that relates individuals performing an activity together, the role-value-map (isCoactorOf \subseteq isColleagueOf) defines the class of individuals having as coactors only persons that are their colleagues. If for the sake of simplicity one assumes than an individual cannot perform more than one activity at a time, a more precise definition of BusinessMeeting could be given by substituting Employee in that definition with (isCoactorOf \subseteq isColleagueOf).

Even if some proposals for augmenting the expressiveness of OWL-DL with description logic constructors exist (see [1] for a discussion of some of these proposals), due to the above mentioned limitations the definition of some context domains with OWL-DL can be problematic. Hence, the possibility of augmenting the expressivity of ontological languages through an extension with rules has been recently investigated by the Semantic Web community, and brought to the definition of logic languages such as SWRL [37], adopted for example in [13]. These rule extensions are not really hybrid approaches since rules are fully integrated in ontological reasoning. The main problem with this approach is that reasoning in OWL-DL is already computationally expensive, as described in the following section, and the proper integration of rules makes the resulting language undecidable.

In addition to the above mentioned expressiveness limitations, ontological reasoning with OWL-DL also poses serious performance issues. Indeed, a natural solution for deriving complex context data through ontological reasoning is to perform the *realisation* of an individual of interest (e.g., the individual representing the user's *Activity*) in order to find the most specific class the individual belongs to (e.g., a *BusinessMeeting*). Unfortunately, the realisation problem has NExpTime complexity. One could argue that this is a worst-case complexity, and that current optimised reasoners can still be practical for many applications. However, performance issues when reasoning with OWL-DL are confirmed by experimental evaluations with different ontology-based context reasoning architectures (see, e.g., [67,1]). Hence, online execution of ontological reasoning poses scalability issues, especially when the ontology is populated by a large number of individuals.

In order to improve the efficiency of reasoning with OWL-DL, various optimisations based on the use of relational database techniques have been recently proposed. A well-known proposal in this sense is the *InstanceStore* system [36]. However, at the time of writing, InstanceStore has some limitations that are critical for reasoning with context data. Indeed, it does not allow the instantiation of relations between individuals. In some cases, efficiency problems can be avoided by executing particularly onerous tasks asynchronously with respect to the service requests. Details about these optimisations are reported in [1].

5 Situation modelling and reasoning

This and the following section do not present general context modelling approaches, but explore state of the art techniques to deal with *situations* as high level context data, and with *uncertainty*, respectively.

Information from physical sensors, called low-level context and acquired without any further interpretation, can be meaningless, trivial, vulnerable to small changes, or uncertain [69]. Schilit et al. [61] observed hence that context encompasses more than just the user's location, because other things of interest, including the user's social situation, are also changing. The limitation of lowlevel contextual cues when modelling human interactions and behaviour risks reducing the usefulness of context-aware applications. A way to alleviate this problem is the derivation of higher level context information from raw sensor values, called context reasoning and interpretation. The idea is to abstract from low-level context by creating a new model layer that gets the sensor perceptions as input and generates or triggers system actions. The selection and execution of actions has long been studied in the field of Artificial Intelligence under the theme of planning. Almost all planning techniques since the 1950's are formally defined using the concept of a state space. In the field of contextaware computing, the notion of a situation is commonly used as a higher-level concept for a state representation. Initially, the term "situation" was used in linguistics and natural language semantics. In 1980, Barwise and Perry wrote in their paper The Situation Underground [4] of situations:

"The world consists not just of objects, or of objects, properties and relations, but of objects having properties and standing in relations to one another. And there are parts of the world, clearly recognised (although not precisely individuated) in common sense and human language. These parts of the world are called situations. Events and episodes are situations in time, scenes are visually perceived situations, changes are sequences of situations, and facts are situations enriched (or polluted) by language."

Situations are ubiquitous. We cannot escape from being in a situation. In context-aware applications, situations are external semantic interpretations of context [22], permitting a higher-level specification of human behaviour in the scene and the corresponding system services. Situations inject meaning into the application and are more stable, and easier to define and maintain than basic contextual cues. Adaptations in context-aware applications are then caused by the change of situations (i.e., a change of a context value triggers adaptation if the context update changes the situation). Design and implementation of the applications become much easier with situations because the designer/programmer can operate at a high level of abstraction (situation) not on all context cues that create the situation. For example, [44] decribes six different ways to specify the situation *in_meeting_now* based on contextual cues:

- co-location of people and agenda information
- co-location of filled coffee cups in a room
- weight sensors on the floor
- devices in the room (lights, projector, PowerPoint on PC)
- sounds and noises
- cameras ("watch" meeting room for activity)

In each case, the situation *in_meeting_now* remains stable and appropriate system actions can simply be associated to this situation, while the contextual cues regarding this situation may change. Additional contextual cues relevant to this situation can be added or obsolete ones can be removed without changing the situation itself, but by modifying only its specification.

5.1 Defining situations

As situations are semantic abstractions from low-level contextual cues, human knowledge and interpretation of the world must be integrated into a model or situation representation. This can either be done during a specification process, i.e., a human defines the situations and their relationship based on his knowledge, or situations are recognised and learned automatically, i.e., sensor perceptions are aggregated and associated to a human-defined situation label using machine learning techniques.

The latter relates to the domain of human activity recognition. Most approaches in this area focus on the classification of basic human activities or scenarios without considering a richer contextual description (e.g., [48]). Some recent work, however, attempts to acquire high-level contextual models involving situations. Clarkson [16] proposes a wearable system capable of distinguishing coarse locations and user situations. Different locations and situations of an individual user like "home", "at work", "bathroom" or "restaurant" are isolated and then recognised based on a clustering of video and audio data recordings. McCowan et al. [45] go further by proposing a two-layered framework for modelling and recognising individual and group actions in meetings. A first layer detects individual actions like "writing" or "speaking" from individual audio and video recordings. The second group layer fuses the individual output of the first layer as well as group audio and video features (coming from projector screen and white-board). The output of the second layer are group situations like "discussion", "monologue", "note-taking", or "presentation". Brdiczka [11] finally proposes a four-layered situation learning framework. This framework acquires different parts of a situation model, namely situations and roles, with different levels of supervision. Situations like "presentation", or "aperitif" and roles played by individuals like "lying down" or "sitting and gesturing" are learned from individual audio and video data streams. Depending on number and kind of observations provided for recognition and situations to be recognised, these learning-based approaches have a correct recognition rate of situations between 85% and 100% (95 % in [16], 88.8 % in [45], and 100 % (with presegmentation) in [11]).

However, these approaches require an important training period during which several examples of each situation and related concepts are collected and analysed. This training phase often needs as much human intervention (e.g., for semantic labelling) as a manual situation specification phase would require. The granularity of the learned concepts is further influenced by the character and availability of the low-level sensor data. For example, if an application needs a finer granularity of the situation "meeting", e.g., a "conference meeting" situation, we would need at least a recording of one or two conferences (which may only take place once a year). Finally, machine learning methods choose a tradeoff between generalisation and specification when acquiring concepts from sensor data recordings, which does not always meet the correct semantics, hence resulting in wrong detections of situations.

When contextual cues and application needs of situations perception are known in advance, a human can specify the situations manually. In context-aware computing, most approaches for manual situation specification refer to Dey's context definition [19] as "any information that can be used to characterise



Fig. 2. Temporal Situation Model of the Automatic Cameraman system [57] that proactively chooses the viewpoint for recording a lecture (left) and compiled Petri net (right) (pictures from [57])

the situation of an entity". An entity can be a person, place or object considered relevant to user and application, including the user and the application themselves. Dey defines as situation further as the "description of the states of relevant entities". A situation is thus a temporal state within context. Early approaches use formal logics to describe and represent these states. A first representative of this kind is the Situation Theory proposed by Barwise and Perry [5]. Situation theory tries to cover model-theoretic semantics of natural language in a formal logic system. The situation calculus [58] further provides a logical language for reasoning about action and change. Changing scenarios are represented as a set of second-order logic formulae.

Even though approaches based on formal logics provide a high-level of abstraction and formality for specifying the situations, they are error-prone in the domain of context-aware computing due to the incompleteness and ambiguity of contextual cues and information. Limited reasoning performance further reduces the scalability of these approaches in real-world applications. To cope with this, some approaches try to balance efficient evaluation and expressive power (e.g., the grammar for formulating situations described in section 2). Assertions that are interpreted under a closed-world assumption are used to reduce the values in quantified expressions describing situations. Crowley et al. [17] introduce the concepts of role and relation in order to characterise a situation. Roles involve only one entity, describing its activity. An entity is observed to "play" a role. Relations are defined as predicate functions on several entities, describing the relationship or interaction between entities playing roles. This model is less formal (even though a formal definition of the concepts is provided [59]) and highlights the application viewpoint by proposing different implementations for the situations [57].

5.2 Relationships between situations

While many approaches only focus on defining and recognising situations, some approaches also specify and model situation relationships. Approaches based on predicate logic (e.g., [33] discussed in section 2 or [55]) define situations as a set of conditions on the context. From this point of view, situations are used to aggregate and model specific constraints that are to be recognised in order to execute certain actions. The situation modelling is not intended to be exhaustive, i.e., not the whole world with all possible situations needs to be modelled. Therefore, situation recognition is instantaneous and explicit situation transition does not necessarily exist (e.g., when a situation becomes invalid, this does not necessarily mean that there is a successor situation). Situation relationships are not modelled, also due to complexity constraints.

Other approaches, however, explicitly model situation relationships. One motivation is to considerably reduce the search space for potential situations to be recognised, once the actual situation is known and knowing possible relationships (e.g., knowing possible successor situations of the current situation). The state aspect of situations is often emphasised by the constraint that at least one situation must be active at a time. This can provide more stability and better performance, but requires a complete (exhaustive) situation model for the context-aware application. All potential situations, their relationships and transitions must be included in this model, which is not always possible, in particular in informal settings and scenarios. In [57], a situation model is defined in order to provide an automatic cameraman service that proactively chooses the viewpoint for recording a lecture (Figure 2 left). Situations relationships are represented by Allen's temporal logic. For execution, the temporal relations are automatically compiled into a synchronised Petri net that takes contextual changes as input to trigger the situation transitions, while one or more places of the Petri net represent the intrinsic situations (Figure 2 right). Even though the temporal relations implemented by a Petri net provide high stability and good performance of the context-aware application, only a limited number of situations in a rather formal setting (e.g., lecture) can be covered.

6 Uncertainty of context information

Both the physical world, itself, and our measurements of it are prone to uncertainty. Hence, one of the key requirements of context-awareness is capturing and making sense of imprecise, and sometimes conflicting data, about the physical world. Different types of entities (or software objects) in the environment must be able to reason about uncertainty. These include entities that sense uncertain contexts, entities that infer other uncertain contexts from these basic, sensed contexts, and applications that adapt how they behave on the basis of uncertain contexts. Having a common model of uncertainty that is used by all entities in the environment makes it easier for developers to build new services and applications in such environments and to reuse various ways of handling uncertainty.

6.1 Models for uncertainty

There has been work in addressing the problem of representing, reasoning about and overcoming uncertainty in context information. Hui Lei et al. describe a context service that allows context information to be associated with quality metrics, such as freshness and confidence [41]. Castro et al. use Bayesian networks for sensor fusion [12], in particular considering location information. Schmidt et al. associate each of their context values with a certainty measure that captures the likelihood that the value accurately reflects reality [62]. Gray and Salber include information quality as a type of metainformation in their context model, and describe six quality attributes: coverage, resolution, accuracy, repeatability, frequency and timeliness [26]. The model described by Henricksen et al. [34] supports quality by allowing associations between objects to be annotated with a number of quality parameters, which capture the dimensions of quality considered relevant to that association. Dev et al. suggest a mechanism for overcoming uncertainty whereby ambiguous information can be resolved by a mediation process involving the user [20]. This solution is particularly viable when the context information under consideration is small in volume and doesn't change rapidly, so that the user is not unreasonably burdened.

Ranganathan et al. [54] provide a categorisation of different kinds of quality metrics that can specifically be associated with location information obtained from different kinds of sensors. These metrics are:

- (1) Resolution, which is the region that the sensor says the mobile object is in. Resolution can be expressed either as a distance or as a symbolic location, depending on the kind of sensor. Sensors like RF badges or GPS devices give resolution in terms of distance. For example, some GPS devices have a resolution of 50 feet, which means that the object lies within a circle of 50 feet from the location given. Other sensors such as card-readers give resolution in terms of a symbolic location, like a room. For example, a card reader says that a person is somewhere inside a room.
- (2) Confidence, which is measured as the probability that the person is ac-

tually within a certain area returned by the sensor. This probability is calculated based on which sensors can detect the person in the area of interest.

(3) *Freshness*, which is measured based on the time that has elapsed since the sensor reading. All sensor readings have an expiry time, beyond which the reading is no longer valid.

Ranganathan et al. [53] also developed an uncertainty model based on a predicate representation of contexts, where each context predicate is associated with a confidence value. The confidence value associated with a predicate measures the probability (in the case of probabilistic approaches) or the membership value (in the case of fuzzy logic) of the event corresponding to the context predicate being true. For example, prob(location(carol, in, room 3233)) =0.5 means that the probability that Carol is in Room 3233 is 0.5. This model forms the basis for reasoning about uncertainty using various mechanisms such as probabilistic logic, fuzzy logic and Bayesian networks. They incorporated these reasoning mechanisms in Gaia [60], their distributed middleware system for enabling Active Spaces.

6.2 Reasoning on uncertainty

A number of mechanisms have been proposed in the literature for reasoning on uncertainty. Broadly, there are two main purposes for reasoning on uncertainty : improving the quality of context information, and inferring new kinds of context information. Reasoning to improve the quality of context information typically takes the form of multi-sensor fusion where data from different sensors are used to increase confidence, resolution or any other context quality metrics. Reasoning for the purpose of inferring new context information typically takes the form of deducing higher level contexts or situations (like the activity of a user) from lower level contexts (like the location or instant messaging status of the user). Since we cannot directly sense the higher level contexts, these contexts may be associated with a certain level of uncertainty, depending on both the accuracy of the sensed information and precision of the deduction process.

Different approaches have been used for reasoning on uncertain context information. In this paper, we describe some of these approaches: fuzzy logic, probabilistic logic, Bayesian networks, Hidden Markov models, and Dempster-Schafer theory of evidence.

Fuzzy Logic. In fuzzy logic [70], confidence values represent degrees of membership rather than probability. Fuzzy logic is useful in capturing and representing imprecise notions such as "tall", "trustworthy", and "confidence" and reasoning about them. The elements of two or more fuzzy sets can be combined (fused) to create a new fuzzy set with its own membership function. Examples of fusion operations are intersection, union, complement, and modification. Fuzzy logic is well suited for describing subjective contexts, performing multi-sensor fusion of these subjective contexts and resolving potential conflicts between different contexts.

Probabilistic Logic. Probabilistic logic allows making logical assertions that are associated with a probability. One such logic, based on proposition-logic, was proposed by Fagin et al [23]. They specify a complete axiomatisation, and also show that the complexity of deciding satisfiability in their logic is no worse than that of propositional logic. This logic lets us make statements such as "the probability of E is less than 1/3" and "the probability of E is at least twice the probability of F," where E and F are arbitrary events. Probabilistic logic lets us write rules that reason about events' probabilities in terms of the probabilities of other related events. These rules can be used both for improving the quality of context information through multi-sensor fusion as well as for deriving higher level probabilistic contexts. The rules can also be used for resolving conflicts between context information obtained from different sources (such as when different location sensing modalities give different locations for the same entity). Various rule engines like Prolog can then be used to reason on these rules. Ranganathan et al [53] have used such rules for encoding access control policies.

Bayesian Networks. Bayesian networks are directed acyclic graphs, where the nodes are random variables representing various events and the arcs between nodes represent causal relationships. The main property of a Bayesian network is that the joint distribution of a set of variables can be written as the product of the local distributions of the corresponding nodes and their parents. Bayesian networks are particularly efficient in representing and storing conditional probabilities, if the dependencies in the joint distribution are sparse. Examples of use of Bayesian networks are in location sensor fusion [12] and in diagnosing the source of faults in pervasive computing environments [53]. In general, Bayesian networks are well suited for combining uncertain information from a large number of sources and deducing higher-level contexts.

Hidden Markov Models. A Hidden Markov Model (HMM) represents stochastic sequences as Markov chains; the states are not directly observed, but are associated with observable evidences, called emissions, and their occurrence probabilities depend on the hidden states. These models have been used for location prediction. For example, [43] use a hierarchical Markov model that can learn and infer a user's daily movements through an urban community. The model uses multiple levels of abstraction in order to bridge the gap between raw GPS sensor measurements and high level information such as a user's destination and mode of transportation. **Dempster Shafer Theory**. The Dempster-Shafer theory is a mathematical theory of evidence [63] based on belief functions and plausible reasoning, which is used to combine separate pieces of information (evidence) to calculate the probability of an event. It is often used as a method of sensor fusion, by obtaining degrees of belief for one question from subjective probabilities for a related question, and then combining such degrees of belief when they are based on independent items of evidence. The belief in a hypothesis is constituted by the sum of the masses of all sets enclosed by it (i.e., the sum of the masses of all subsets of the hypothesis). This reasoning approach has been used by Wu to deal with uncertainty associated with context sensing [68]. In his implementation, an Aggregator receives video and audio features from a camera and a set of microphone widgets to determine the likelihood of a participant's focus of attention in a meeting.

Dargie [18] has proposed a conceptual architecture where different reasoning mechanisms can be incorporated in a unified manner for acquiring, aggregating and reasoning about context information. In this architecture, different reasoning mechanisms are used in different scopes: fuzzy logic may be used for defining the conceptual states of a primitive context to enable human-like reasoning; Dempster-Shafer Theory for combining the independent observations of multiple sensors each of which observes one and the same phenomenon; and Hidden Markov Models and Bayesian Networks for actually computing a higher-level context.

7 Hybrid context models

In this section we investigate context modelling approaches that try to integrate different models and different types of reasoning in order to obtain more flexible and general systems. We first discuss some limitations of previously presented models, arguing that they may benefit from the integration with others. Then, we illustrate some existing approaches in this direction, and finally we provide general ideas on how a more comprehensive hybrid model may be designed.

7.1 Why hybrid models are needed

The previous sections have illustrated the main approaches for context modelling and reasoning that can be found in the literature. Despite each approach may provide an effective solution for a particular domain, and/or for a particular type of reasoning, none of them seems to provide a solution to the general problem, from the acquisition of data from sensors to the delivery to applications of high level context data. Similarly, none of them can simultaneously satisfy all the requirements illustrated in the introduction.

Spatial models provide efficient procedures for the execution of typical spatial queries; however, they do not always cope with the uncertainty of actual location readings. Moreover, interoperability among different spatial models can be easily achieved when the location information is confined to very simple spatial data (e.g., points in the space represented by their coordinates in the WGS 84 standard); if more complex spatial domains are to be modelled, interoperability can be obtained only by adopting expressive languages (e.g., coupling the different models with a shared ontology of location).

With regard to fact-based models, the CML language has advantages in its support for software engineering and in the good balance between expressive power and efficient reasoning procedures for that language. Indeed, the predicate logic supported by CML is well suited for expressing dynamic situations. However, in order to preserve efficiency, that language is less expressive than ontological languages like OWL-DL. A possible shortcoming of CML with respect to more expressive languages consists in the lack of support for hierarchical context descriptions. Moreover, even if CML supports queries over uncertain information through a three-valued logic, a deeper support for modelling and reasoning about uncertainty is desirable.

Finally, ontological models have clear advantages regarding support for a) interoperability, b) heterogeneity, and c) representation of complex relationships and dependencies among context data. However, when considering the tradeoff between expressiveness and complexity, the choice of ontological models may not always be satisfactory. In particular, in addition to the expressivity and complexity issues illustrated in Section 4, we argue that ontologies are not well suited to represent some dynamic context data such as users' adaptation preferences; these data can be more profitably modelled by lower-complexity, restricted logics (e.g., those proposed in [33] and [9]). Moreover, even if some preliminary proposals to extend OWL-DL to represent and reason about fuzziness and uncertainty exist (see, e.g., [64,21]), at the time of writing, ontology languages and related reasoning tools do not properly support uncertainty in context data.

The above considerations seem to suggest that different models and reasoning tools need to be integrated with each other. Though a single expressive representation language fulfilling most of the identified requirements could probably be defined, there are strong indications that the resulting complexity of reasoning would make it useless in real-world scenarios. In the area of knowledge representation, an alternative approach to the use of a single very expressive formalism has been identified in *hybrid knowledge representation formalisms*; i.e., formalisms composed by different sublanguages to represent different kinds of knowledge, and loosely coupled reasoning procedures. One of the advantages of such formalisms is that the complexity of hybrid reasoning is generally no worse than the complexity of reasoning with the single sublanguages. In the next section we report two different hybrid approaches proposed for context representation and reasoning.

7.2 Existing hybrid approaches to context modelling

Hybrid fact-based/ontological model. Henricksen et al. [35] propose a hybrid approach to context modelling, combining ontologies with the factbased approach provided by the CML language. The goal is to combine the particular advantages of CML models (especially the handling of ambiguous and imperfect context information) with interoperability support and various types of reasoning provided by ontological models. The hybrid approach is based on a mapping from CML modelling constructs to OWL-DL classes and relationships. It is worth noting that, because of some expressivity limitations of OWL-DL, a complete mapping between CML and OWL-DL cannot be obtained. With respect to interoperability issues, the advantages gained by an ontological representation of the context model are clearly recognisable. However, with respect to the derivation of new context data, experiences with the proposed hybrid model showed that ontological reasoning with OWL-DL and its SWRL extension did not bring any advantage with respect to reasoning with the CML fact-based model. For this reason, ontological reasoning is performed only for automatically checking the consistency of the context model, and for semantic mapping of different context models.

Loosely coupled markup-based/ontological model. The *CARE* [8,1] framework for context-awareness adopts a context modelling approach that is based on a loose interaction between a markup model – extended with policy rules expressed in a restricted logic programming language – and an onto-logical model. The interaction between these models is realised through the representation of context data by means of CC/PP profiles which contain a reference to OWL-DL classes and relations. In order to preserve efficiency, on-tological reasoning is mainly performed in advance with respect to the service provision. Whenever relevant new context data is acquired, ontological reasoning is started, and derived information is used, if still valid, at the time of service provisioning together with efficient rule evaluation. Complex context data (e.g., the user's current activity) derived through ontological reasoning can be used in rule preconditions in order to derive new context data such as user preferences. As an example, consider the following rule:

 $hasCurrActivity^*(x, BusinessMeeting) \rightarrow hasAvailState(x, Busy).$

The rule precondition involves complex context data - identified by a *star* symbol – that represents the current activity of an individual instance x (in this case, the current user). Ontological reasoning is asynchronously performed for all predicates that may be useful in the rules. In this case, it is used to identify which among known classes of user activities better fit with the available context data for user x; in this example, if *BusinessMeeting* is identified by that process, the rule engine derives that the availability state of the current user is *busy*. Note that it may be the case that *star*-predicates cannot be evaluated within the real-time constraints imposed by the application, and/or that the pro-actively derived value is no more valid at the time of evaluation. Hence ontological reasoning is used with a best-effort strategy. In order to ensure the high efficiency required for real-time mobile computing services, online rule-based reasoning is performed with a special purpose inference engine, separately from ontological reasoning which is done with the *RacerPro* reasoner. As in [35], ontological reasoning is also performed to check the consistency of the context model.

7.3 Towards a hierarchical hybrid model: gains and open issues

We now illustrate how existing hybrid approaches may be further extended to design a hierarchical hybrid context model that may satisfactorily address a larger number of the identified prerequisites.

A preliminary proposal for a hierarchical model has been presented in [7] focusing on the spatial/ontological component. The model presented here is intended to provide a more comprehensive solution, both in terms of integration of different forms of reasoning, and in terms of expressiveness. The proposed model includes a representation formalism to represent data directly acquired from sensors (or retrieved from a module executing some sensor data fusion technique). In order to support the scalability requirements of pervasive computing services, this representation formalism should make possible the execution of efficient reasoning techniques to derive high-level context data on the basis of raw ones (e.g., by executing rule-based reasoning in a restricted logic programming language, or statistical inferencing). Since such a representation formalism inevitably does not support a formal definition of the semantics of context descriptions, a more expressive, ontology-based context model is desirable on top of it. In addition to providing a formal semantics of the data, an ontological context model also supports the execution of reasoning tasks such as consistency checking and derivation of new context information. Clearly, there must be a mapping between terms used in context descriptions for efficient reasoning and ontological classes and relations. The corresponding framework is shown in Figure 3; it is composed of the following



Fig. 3. Multilayer framework

layers:

- Layer 1: Statistics-based techniques for sensor data fusion.
- Layer 2: This layer is devoted to shallow context data representation, integration with external sources, and efficient context reasoning. In particular, it includes the following modules:
 - module for efficient markup-based, RDF-based, or DB-based representation and management of context data. This includes the definition of shared vocabularies (CC/PP vocabularies are an example for RDF-based representation, and annotated DB schemas are an example for DB-based management);
 - modules for efficient shallow reasoning (logics and/or statistics-based, uncertainty reasoning may be supported);
 - data integration techniques for acquiring data from external sources (e.g., GIS, location servers, user modelling systems) and for conflict resolution (even due to conflicting rules).
- Layer 3: Realization/abstraction process to apply ontological representation and reasoning. This layer has the following main goals:
 - \cdot to specify the semantics of context terms (important for sharing and integration);
 - \cdot to check consistency;
 - $\cdot\,$ to provide an automatic procedure to classify sets of context data as more abstract context situations.

The interface exposed to applications is provided at Layer 2. This is mainly due to efficiency concerns and to the fact that ontological reasoning is mainly based on relationships between concepts and not instances. Results of reasoning are reflected on instances at Layer 2 (this implies that markup/DB schemas include, at least as strings, all the terms in the ontology). Application developers have access to the ontology, that also provides the context semantics. The specific context terms required by an application will be found at Layer 2, and their values will be returned when required.

Even though the proposed hierarchical hybrid model determines clear advantages in terms of the requirements reported in the introduction, we point out that the integration of diverse reasoning techniques still poses open issues, e.g., how to integrate the open-world semantics of ontologies with the closed-world semantics of DB-based models and logic programming (see [47] for a thorough discussion of this aspect), and how to reconcile probabilistic reasoning with reasoning with languages not supporting uncertainty (e.g., OWL-DL).

8 Conclusions

In this paper we described the state of the art in context modelling and reasoning that supports gathering, evaluation and dissemination of context information in pervasive computing. Existing approaches to context information modelling differ in the expressive power of the context information models, in the support they can provide for reasoning about context information, and in the computational performance of reasoning. In the paper we presented a set of requirements that context modelling and reasoning techniques should meet. The discussion of the requirements was followed by a description of the three, currently most prominent, approaches to context modelling and reasoning. These approaches are rooted in database modelling techniques and in ontology based frameworks for knowledge representation.

The paper also presented state-of-the-art techniques to deal with two particularly relevant issues that should be addressed in any framework for context representation and reasoning: situation abstractions and uncertainty of context information.

We concluded our survey by introducing hybrid approaches as an attempt to combine different formalisms and techniques to better fulfill the identified requirements. Since we believe this is a promising direction, we discussed a possible architecture, as well as some research issues to be investigated.

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