Quiz 6: CMSC435

You have been asked to develop software for a vending machine. There are at least 3 types of users of the vending machine – customers, operators (who load the machine), and maintenance engineers (who service the machine, replace parts, etc.). Use the VORD method to identify the different viewpoints and services. **Provide the VORD hierarchy, VORD forms for one of the viewpoints**, and **at least one service**.